



**Orange County Department of Education  
Human Resources Department  
Classified Management Class Specification**

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**Educational Liaison, Foster Youth Services**

**Class Code: 1419  
Work Days: 225**

**GENERAL PURPOSE**

Serve as a liaison between schools and the Social Services Agency and Probation Department to ensure the academic needs of foster youth are met; gather and assess foster youth's educational records and credits; and provide support to the Foster Youth Services Program.

**SUPERVISION RECEIVED AND EXERCISED**

1. Receives direction from higher level management staff.
2. May exercise direct supervision over professional, technical, and clerical staff.

**ESSENTIAL DUTIES AND RESPONSIBILITIES**

*This position description is intended to describe the general nature and level of work performed by an employee assigned to this position. This description is not an exhaustive list of all duties, responsibilities, knowledge, skills, abilities, and working conditions associated with this position. All requirements are subject to possible modification to reasonably accommodate individuals with a disability.*

1. Recommend and assist in the implementation of goals, objectives, and strategic plan; establish schedules and methods for providing specialized services; implement policies and procedures.
  2. Manage a caseload of approximately 300 foster youth; act as a liaison for foster youth regarding educational issues.
  3. Work collaboratively with school districts, social services, probation, and other community agencies to ensure educational supports and services are in place.
  4. Collaborate with program staff and community agencies and participate in multi-disciplinary meetings to develop appropriate vocational/educational plans.
  5. Obtain and review foster youth's educational records; facilitate smooth transition and timely school enrollment for foster youth.
  6. Monitor youth's progress toward graduation requirements as well as educational and/or vocational goals; assess factors that may affect youth's progress; and identify and implement strategies to improve student learning and attendance.
  7. Facilitate trainings regarding foster youth and educational issues for staff and community partners; develop training materials.
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## **ESSENTIAL DUTIES AND RESPONSIBILITIES (cont.)**

8. Provide staff assistance to higher level management on a variety of projects.
9. Demonstrate attendance sufficient to complete the duties of the position as required.
10. Perform related duties similar to the above in scope and impact as required.

## **QUALIFICATIONS (KNOWLEDGE, SKILL, ABILITY REQUIREMENTS)**

### **Knowledge of:**

1. Basic operations, services, activities, and guidelines of Foster Youth Services Program.
2. Resources, programs, and agencies that support dependent youth.
3. Career and educational planning.
4. California Education Code, California Administrative Code, and the policies, rules, and regulations of the County Schools Office.
5. Community based organizations, education agencies, mental health providers, and other local agencies providing services to foster youth and families.

### **Ability and Skill to:**

1. Speak effectively before various stakeholders.
2. Plan, direct, and coordinate various projects.
3. Research, write, and gather data for program evaluations.
4. Interpret the organizational and division strategic plan and create relevant goals and plans for assigned areas.
5. Establish and maintain effective working relationships with various constituencies.
6. Understand, interpret, and explain laws, codes, contracts, regulations, policies, and procedures.
7. Develop and present training materials.
8. Prepare clear and concise correspondence, reports, and other written materials.
9. Analyze problems, identify alternative solutions, project consequences of proposed actions, and implement recommendations in support of goals.
10. Communicate clearly and concisely, both orally and in writing, in English; present information effectively in front of both large and small groups.

### **Education, Training and Experience:**

A typical way of obtaining the knowledge, skills, and abilities outlined above is Bachelor's degree from an accredited college or university with major course work in Human Services, Social Work, Psychology, Counseling or a related field, and two years of experience working with foster youth and/or at-risk youth on educational planning and/or case management.

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## **PHYSICAL AND MENTAL DEMANDS**

*The physical and mental demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this class. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.*

### **Physical Demands**

While performing the duties of this job, employees are regularly required to bend, stoop, push, pull, grasp, squat, twist, kneel, walk, sit, and reach to access materials or equipment and complete other tasks as assigned; lift and carry up to 25 pounds; and lift from ground, waist, chest, shoulder, and above shoulder level. The position may include occasional need to traverse uneven surfaces.

Employees in this classification are to be able to travel countywide to a variety of sites within a reasonable time frame; read written and electronic materials; communicate clearly in person, on the phone, and via email; and operate all required equipment.

### **Mental Demands**

While performing the duties of this class, employees are regularly required to use written and oral communication skills; read and interpret information; analyze and solve problems; use mathematical reasoning; make observations; learn and apply new information or skills; perform highly detailed work; work on multiple, concurrent tasks with frequent interruptions; work under intensive deadlines and meet productivity requirements; and interact successfully with various groups of people encountered in the course of work.

## **WORK ENVIRONMENT**

*The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this class. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.*

Employee typically works in an office environment that is variably paced with moderate to high pressure.

Revised 3/2017